



CHILDREN'S THERAPY CENTER

Celebrate what is. Commit to what can be.

Frequently Asked Questions (Center-Based Services)

Q: Why is there such a long waitlist for services?

A: There is a **huge** need for pediatric therapy services in our community. We would love to be able to hire enough therapists to see every child waiting for therapy. Unfortunately, due to the increasing costs of providing therapy services and decreasing reimbursement rates from insurance companies, therapy centers like CTC lose money for every therapy service provided. As a result, it's not possible for us to hire enough therapists to meet the current need for therapy. However, we remain committed to serving as many families as possible despite these challenging financial realities.

Q: How long will it take for my child to get in for an evaluation or for therapy?

A: Parent schedules are often the determining factor in obtaining an evaluation or therapy appointment. Like other therapy centers in our area, we have a high volume of children awaiting services and the most desirable times of day are in the late afternoons and early evenings. If you are able to bring your child in between the hours of 8:00 am and 3:00 pm, it is more likely that we will be able to see your child sooner.

Q: Is there any limit to the number of visits my child may have?

A: Yes. CTC follows a service delivery model in which we schedule children for a series of consecutive visits followed by a break from regularly scheduled therapy. Our goal for each series of visits is to provide children and parents the tools they need to continue to meet their therapy goals even when not in therapy. This service delivery model, while new to CTC, has proven to be effective and is being implemented by many therapy centers locally and nationally. Additionally, implementing this program allows us to better meet the high need for pediatric therapy services in our community.

Children who are available between 8:00 am and 3:00 pm can receive up to 20 consecutive/weekly therapy visits.

Children who are available between 3:00 pm and 6:00 pm will be scheduled for up to 12 consecutive/weekly therapy visits.

When your series of visits is complete, if additional therapy is recommended, you are welcome to go back on our waitlist for an additional series of visits. We also offer families options for continued support that might include on-call or check-in visits. Our priority is to ensure that you and your child feel supported throughout your time at CTC, whether in therapy or awaiting additional weekly visits.